# **Greenmoss Medical Centre News**



Patient Newsletter edition 9: April 2024

## **Telephone system**

We moved over to cloud based telephony in March. This went very smoothly and we were answering calls immediately. If you are waiting in a queue for us to answer your call, you can now choose that we call you back. We also have clinical integration with our system which saves administrative and clinical time.

### Covid spring booster campaign

We have sent invitations or called all patients who are eligible for a covid booster vaccination. Our clinics are on Tuesday 23<sup>rd</sup> and Tuesday 30<sup>th</sup> April. If you haven't yet made your appointment, please contact us.

#### Face to face appointments

Please be aware that if you attend for a face to face appointment with a doctor, the appointments are for 10 minutes and only cover one area of concern. If you need to discuss more than one health issue, please let the Receptionist know at the time of booking.

#### Closed for staff training

Please note that the Practice is closed for staff training on Tuesday 9<sup>th</sup> April 2024 - the Surgery and Dispensary will close at 1pm for the rest of the day.

All GP practices are given time for staff training throughout the year. The Surgery will close at 1pm. We will open again the next working day:

Wednesday 15<sup>th</sup> May 2024 Tuesday 4<sup>th</sup> June 2024 Wednesday 17<sup>th</sup> July 2024 Tuesday 3<sup>rd</sup> September 2024 Wednesday 16<sup>th</sup> October 2024 Tuesday 5<sup>th</sup> November 2024

#### **Repeat prescriptions**

It is simple and quick to set up online repeat prescriptions, please click on the link below or pick up a leaflet from the Practice

<u>How to order a repeat prescription - NHS</u> (www.nhs.uk)

#### Online health talk

Thank you to everyone who attended the online health talk last month on bowel cancer. This was an extremely interesting and informative talk. A recording of this and the other health talks is available from the front page of our website www.greenmossmedicalcentre.nhs.uk

#### **Knitting for premature babies**

Thank you to everyone who has provided wool or knitted items. We've been overwhelmed by the generosity, with over 100 items being knitted including jackets, hats, bonding squares, bonding hearts and booties.

Carol, our Patient Participation Group member, who has organised this initiative has made parcels to send to Stoke and Macclesfield hospitals for their premature baby units.

Big thanks to Carol for all her efforts too.

The next knitting initiative will be fidget/ twiddle muffs. These provide a source of visual, tactile and sensory stimulation and have shown benefits for people with dementia or learning disabilities.

We have knitting patterns at Reception and will also be taking donations of wool and other tactile items which can be sown onto the muffs – buttons, bows, ribbons, bells etc.

# Surgery Snippets

This month's snippet is:

<u>Eat well - NHS (www.nhs.uk)</u>

Particularly timely after all those Easter eggs and hot cross buns!