

Greenmoss Medical Centre

News



Patient Newsletter edition 20: March 2025

New patient system

We will be launching a new patient system later in March. This will enable patients to interact more with us online and rely less on getting through to us by telephone – of course this is still an option if you prefer.

The new system will be available from our website and is called the “Digital Front door”. It will look something like this below at the top of our existing website. We are currently working hard to get this ready for the end of the month. Look out for more announcements.

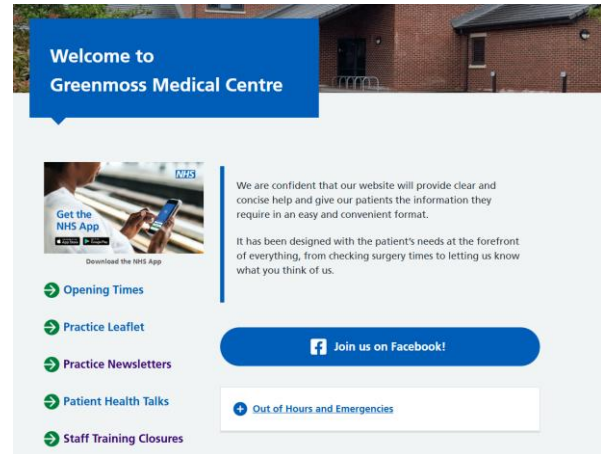


Greenmoss website

The Greenmoss website has lots of useful information as well as a way to contact us (as above). Please have a look:

www.Greenmossmedicalcentre.nhs.uk

For example, all of the online health talks have been recorded and are available to watch from the website – just click on the health talks link from the home page.



Spring Covid Boosters

We are offering covid boosters to eligible patients (aged 75 and over and/or immunosuppressed). We will send out invitations to our clinics in April so please look out for these. You don't need to contact us.

Dog walks

The first dog walk of 2025 will be held on Saturday 22nd March. We will meet at the Wilbraham Arms in Alsager and walk for approximately one hour along the Salt Line. Everyone is welcome, with or without a dog. Dogs must be well socialised as there are usually a few dogs of all shapes and sizes on the walk. Optional refreshments at the Wilbraham Arms after the walk.

Blue token scheme

We are very pleased to announce that we have been awarded a sum of money to enable us to launch our “Caring for Carers” project. This project will run for the coming

12 months and enable us to support patients who are also carers. We will be looking at social events and training opportunities. If you are a carer and have some ideas of what would be useful to you, please get in touch janet.weaver@nhs.net

Practice closure dates

We are closed one afternoon each month (except August and December) for staff training. We close at 1pm and re-open the following morning. The dates for this year are:

Wednesday 12.3.25

Tuesday 1.4.25

Wednesday 14.5.25

Tuesday 3.6.25

Wednesday 16.7.25

Tuesday 2.9.25

Wednesday 8.10.25

Tuesday 4.11.25

These are also advertised in the Practice.

We welcome a new Partner

We are very pleased to announce that we will have a new Partner joining the Practice from 24th April 2025. Dr Mohanad Al-Bayati joins us with a wealth of GP experience and will start seeing patients straight away as well as helping us to manage a busy, successful GP Practice.



Goodbye and happy retirement

We say goodbye and happy retirement in early April to Dr Christiane Bunte. Dr Bunte has been with the Practice for seven years and leaves us to travel and spend time with her family.

Surgery Snippets

It is officially spring this month!



Lighter evenings and warmer weather is on the way.

Did you know? Sense of smell can be more acute in Spring as there is usually more moisture in the air.

SURGERY STATISTICS

During the month of January a total of 3,437 appointments were booked

[Note that 'booked' appointments does not equate to 'available' appointments and does not take into account whether the patient attended or not.]

On average 173 appointments per 1000 patients were booked per week.

[Note that this is ALL appointments with ALL HCPs.]

DNAs

1 in 63 appointments were missed, resulting in 14 hours of wasted practitioner time.

Mode of Contact, as compared with the same month last year:

Mode	January 2025	January 2024
Face-to-face	59%	58%
Telephone	23%	21%
Home Visit	<1%	<1%
Digital	2%	2%

Average 'Booked to seen' time for the month was 6.5 days.